

Developmental

The **GCC educational goals** are derived from Vande Berg's four-step developmental framework shown in Figure 1:

1. Self-Awareness
2. Awareness about others
3. Emotional intelligence
4. Bridges to others



The 4-Step Journey to Intercultural Competence
Dr. Michael Vande Berg © 2019

Experiential

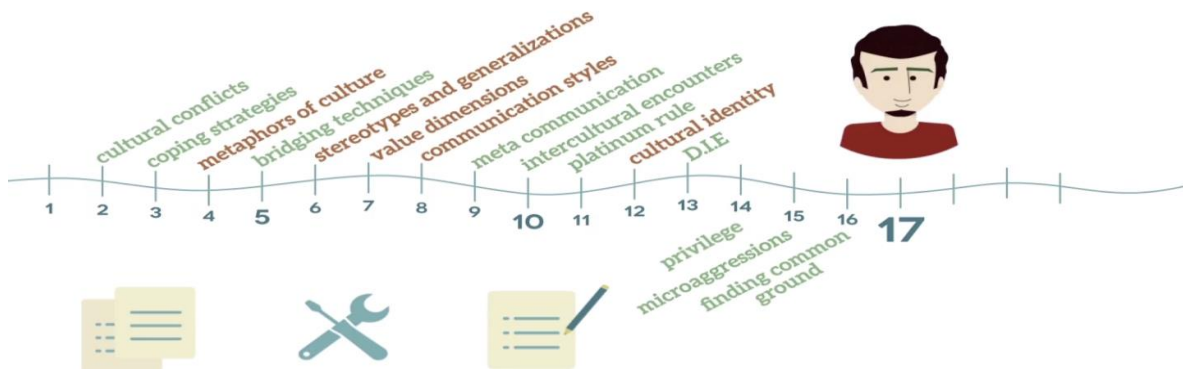
Designed to be used in blended and “flipped” learning contexts, the GCC engages learners across all four areas of Kolb’s experiential learning cycle: Concrete Experience, Reflective Observation, Abstract Conceptualization and Active Experimentation. Participants can also share their thoughts in a global forum, react to others’ comments and answer quizzes to validate what they have learned. Trained intercultural mentors engage each group in reflective dialogue four times throughout the learning journey to activate the full experiential learning cycle for all.

The 11 GCC Learning Goals



Learning Objectives of the Global Competence Certificate

STAY GROUNDED



Screenshot from a GCC Module

The full GCC curriculum is composed of 18 learning modules:

Preparation (Pre-Departure):

- Roadmap to intercultural learning
- Metaphors of culture
- “Me” as a cultural being
- Stereotypes and generalizations
- Cultural values
- Communication styles
- When cultures collide
- Balancing challenge and support
- How to cope with the challenges

Lived Experience:

- “Them” as cultural beings
- Cultural surprises and irritations
- Navigating culture
- Describe, Interpret and Evaluate: a framework
- More cultural values
- Dealing with conflict
- Power and privilege

Debrief (Re-Entry):

- Making sense of the experience
- Taking action

Examples of quizzes incorporated into the GCC learning modules:

6. Communication Styles

Quiz

1 of 4
In high context cultures:

People do not use much nonverbal communication

People find nonverbal communication irritating

People rely strongly on nonverbal communication cues

All answers are correct

8. Balancing Challenge and Support

Quiz

1 of 3
A situation where you feel completely at ease is your:

Comfort zone

Learning zone

Panic zone